

Configuring a OTP PIN Via Console

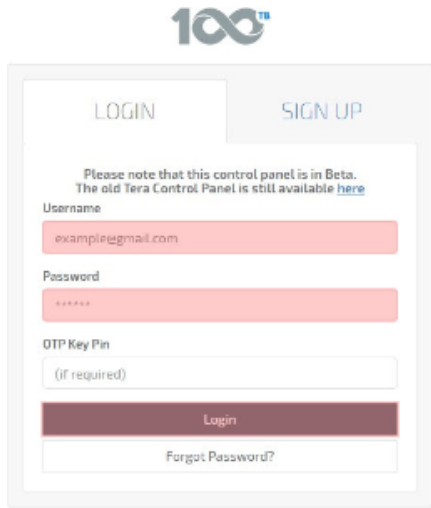
One-Time Password authentication provides additional security for your account by requiring you to enter a 6-digit PIN when you login to your account. The PIN is automatically generated by a mobile device that's been authorized within your account setup.

Important Note: If your mobile device becomes lost or damaged you will need to contact Technical Support to regain access to your account.

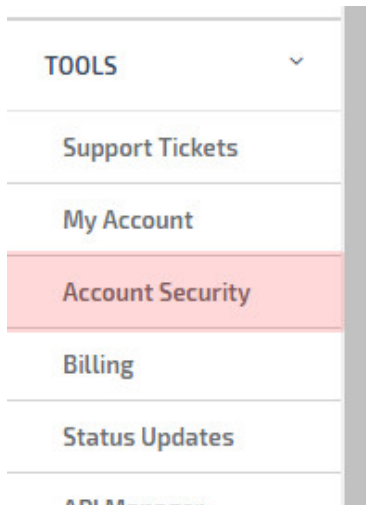
1. Install the authenticator app on the device that you will be using for OTP authentication.
Download links can be found below:

[Android](#)
[iPhone / iPad](#)
[Windows Phone](#)

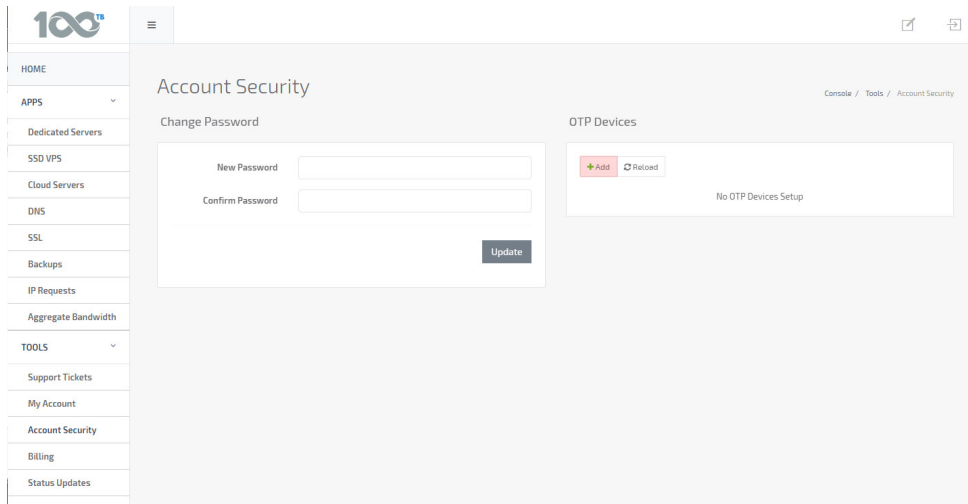
2. Visit <https://console.100tb.com/>.



3. Log into your account with your username and password.
4. Click the "Account Security" link that's located under the "Tools" menu.



5. Under "OTP Devices" click "Add".




6. Open the authenticator app on your mobile device, and add a new account with one of these options:
- Scan the displayed QR code from the authenticator app using your device's camera
 - Manually enter the provided key in the authenticator app

Add Device

Set a name for this device to help you identify it later

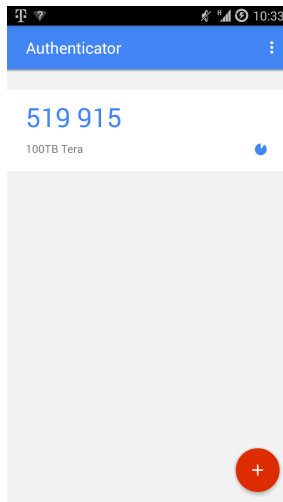
Device Name



Scan the barcode into the OTP app if your device supports scanning, or enter the key manually. When the key is added, enter the pin from your device into the box below to verify everything is working correctly.

OTP Pin

Your authenticator app should now have a new entry for your 100TB account and will generate a new PIN every 60 seconds.




7. Enter a name for your device and the PIN that's currently being displayed in the authenticator app. Click "Submit".

Add Device

Set a name for this device to help you identify it later

Device Name




Scan the barcode into the OTP app if your device supports scanning, or enter the key manually. When the key is added, enter the pin from your device into the box below to verify everything is working correctly.

OTP Pin

Your device should now be authorized for OTP authentication.



8. Log out and test the new authentication settings. The login page will now require you to enter the random PIN before allowing access to your account.



LOGIN SIGN UP

Please note that this control panel is in Beta. The old Tera Control Panel is still available [here](#)

Username

Password

OTP Key Pin

[Forgot Password?](#)

If for whatever reason you cannot login with the OTP PIN you have created, please contact support by [creating a support ticket](#). We can help you delete your current OTP PIN and you may create a new one.

 **Contact Support**

If you have questions about this process or others, please contact our support team by opening a chat or by [creating a ticket](#) within your Console account.